



Quick reference guide

Equipping you with the visitor information and wayfinding knowledge to be a great destination host!

Destination Information

Service	Tell me more?	Where can I find this?
Brisbane Airport Ambassadors & Visitor Information	<p>The Brisbane Airport Ambassadors provide assistance to passengers and visitors in both the international and domestic terminals of Brisbane Airport.</p> <p>W: bne.com.au/corporate/about-us/community/our-airport-ambassadors</p>	<p>Visit: Visitor Information - International Terminal, Level 2 (07) 3406 3190 Airport Visitor Information Centre - Domestic Terminal, Level 1 (07) 3305 9233</p>
Brisbane Greeters Orientation experience - up to 4 hours.	<p>Meet one of our friendly and knowledgeable locals and go behind the scenes of our city to really connect with Brisbane.</p>	<p>To book a FREE greet: W: brisbanegreeters.com.au P: (07) 3156 6364 E: brisbanegreeters@brisbanemarketing.com.au</p>
Visitor Information Centres	<p>There are two Visitor Information Centres located in the city and up to 20 across greater Brisbane region.</p> <p>Ask a local for tour and accommodation bookings, events and entertainment information, brochures and maps and general tourist advice.</p> <p>For more all Visitor Information Centres information: W: visitbrisbane.com.au/information/visitor-essentials/visitor-information-centres</p>	<p>Brisbane Visitor Information and Booking Centre Queen Street Mall, Queen Street, Brisbane P: (07) 3006 6290 E: visit@brisbanemarketing.com.au</p> <p>South Bank Visitor Centre Stanley Street Plaza, South Bank Parklands P: (07) 3156 6366 E: vicsouthbank@brisbanemarketing.com.au</p>
Brisbane Explorer	<p>See some of the best of Brisbane in 90 minutes! Explore the City with a 24 or 48 hour ticket on-board the Brisbane Explorer's open-top double decker buses. To experience the charm of Brisbane, you can hop on and hop off at any of the 15 designated stops around the city. All tours offer an informative and entertaining commentary in 8 languages.</p> <p>View the Brisbane Explorer map by visiting: W: theaustralianexplorer.com.au/brisbane-explorer-map.html</p>	<p>Bookings can be made through the Visitor Information Centre in Queen Street Mall or the Brisbane Transit Visitor Information Centre, Roma Street.</p> <p>For the full timetable or to find out more information: W: theaustralianexplorer.com.au/brisbane-explorer</p>

Quick reference guide



Planning your day & week

What's on today?	Brisbane has a packed showcase of events. There is something for everyone – live sport, art and culture, music and festivals aplenty	To see what Brisbane can offer during your stay: W: visitbrisbane.com.au/Whats-On
What's on this week?	With something captivating to see or do every day this week, there won't be a dull moment in Brisbane.	Plan your itinerary: W: visitbrisbane.com.au/Information/News/Whats-on-this-week
Things to do	Creative ways to spend your days. Get to know where the locals eat, drink and play in the inner-city and nearby urban villages.	Get to know the things to do: W: visitbrisbane.com.au/Things-to-do
Itineraries	Brisbane is a place of many parts just begging to be explored.	Know where to look: W: visitbrisbane.com.au/information/itineraries
Precinct information	Each precinct is a hub of activity with its own distinct vibe, unique personality and seemingly endless offering of things to see and do.	To plan your precinct path: W: visitbrisbane.com.au/Destinations/Precincts For information on all destinations across Greater Brisbane: W: http://www.visitbrisbane.com.au/Destinations

Getting there fast with public transport

Journey planner	Use the journey planner to find what public transport can take you from your starting point to your destination.	For timetables/routes: W: jp.translink.com.au/
Bus/ferry/train timetables	For the most up to date info on bus/ferry/train timetables	P: 131230 W: jp.translink.com.au/travel-information/network-information/timetables
To purchase a go card	Purchasing a go card can save 30% off the cost of a paper ticket.	Go cards can be purchased from Queensland Rail stations, some busway stations, selected newsagents and 7-Eleven stores where you see the 'buy' symbol. For more information: P: 131230 W: gocard.translink.com.au
To purchase a SEEQ tourist card	SEEQ card is TransLink's travel card for visitors to South East Queensland. Visitors can travel three or five consecutive days on all Translink bus, train and ferry services. This also includes two journeys on Airtrain services to anywhere on the TransLink network.	Tourist cards can be purchased from Queensland Rail stations, some busway stations, selected newsagents and 7-Eleven stores where you see the 'buy' symbol. For more information: P: 131230 W: translink.com.au/tickets-and-fares/seeq-card



Quick reference guide



Getting there fast with public transport

<p>Airtrain</p>	<p>Arriving in Brisbane Airtrain tickets can be purchased at both the Domestic and International Terminal Stations from the platform ticket offices. Ticket purchases can also be made online.</p> <p>Departing from Brisbane All suburban train stations on the Queensland Rail Network, sell tickets to the Brisbane Airport. Should the station be unattended, there are ticketing machines available that operate all hours.</p>	<p>For more information or ticket bookings: W: airtrain.com.au P: 1800 119 091</p>
<p>CityCats</p>	<p>Brisbane City Council operates a fleet of 19 CityCats and nine monohull CityFerries along a network of 24 terminals stretching from The University of Queensland at St Lucia to Northshore Hamilton.</p> <p>CityCats operate seven days a week with regular services every 15 minutes for most of the day, and express routes and more frequent services during peak times.</p>	<p>For CityCat Terminal locations: W: brisbane.qld.gov.au/traffic-transport/public-transport/citycat-ferry-services/citycat-ferry-terminal-locations</p>
<p>CityHopper</p>	<p>The CityHopper service allows you to rediscover Brisbane for free with ferries running every 30 minutes between 6am and midnight, seven days a week.</p>	<p>For timetables and further information: P: 131230 W: brisbane.qld.gov.au/traffic-transport/public-transport/citycat-ferry-services/cityhopper</p>
<p>CityGlider</p>	<p>The CityGlider buses provide high-frequency transport from West End to Teneriffe and Ashgrove to Stones Corner. The CityGlider is a pre-paid service and must have a go card to use this bus service. This allows for a fast and regular timetable, 24 hour service on Friday and Saturday and an 18 hour service from Sunday to Thursday.</p>	<p>For timetables and further information: P: 131230 W: brisbane.qld.gov.au/traffic-transport/public-transport/buses/cityglider-bus-services</p>
<p>Free City Loop Buses</p>	<p>The free City Loop and Spring Hill Loop bus services provide high frequency public transport access within the Brisbane CBD, as well as between the Brisbane CBD and Spring Hill areas.</p>	<p>To view bus routes and timetables: P: 131230 W: jp.translink.com.au/travel-information/network-information/buses/LOOP</p>
<p>Hiring a CityCycle</p>	<p>CityCycle bike hiring is available 24 hours 7 days a week with 150 stations available across Brisbane's city centre, stretching from Newstead to West End and Toowong.</p> <p>* Helmet must be worn at all times</p>	<p>Once a CityCycle subscription is purchased, you can hire and return a bike at any CityCycle station within the network. To enjoy the Brisbane sights by bike: W: citycycle.com.au P: 1300 CCYCLE (1300 229 253)</p>
<p>Taxis</p>	<p>Black and white cabs Yellow Cab Co</p>	<p>To make a taxi booking: P: 133 222 W: blackandwhitecabs.com.au M: Download the Black & White Cabs App P: 13 1924 M: 0428 131 924 (text a cab) W: yellowcab.com.au M: Download the Yellow Cabs App</p>



Quick reference guide



Inclusive access

Wheelchair and pram hire	To book a wheelchair or pram (free hire)	Visit: Mobility Centre - Ground Floor, Brisbane City Hall P: (07) 3027 5471 W: brisbane.qld.gov.au/community/community-support/disability-services
Mobility Map	To download a copy of the Mobility Map & to utilise the Access Ratings database (for sites/facilities across Brisbane), visit: W: brisbane-stories.webcentral.com.au/access/	Visit: Mobility Centre- Ground Floor, Brisbane City Hall P: (07) 3027 5471 W: brisbane.qld.gov.au/community/community-support/disability-services For more about Brisbane as an inclusive and accessible destination, watch this film: W: youtube.com/watch?v=UZ5vgcGvdAI

Safety

Emergency Numbers	Use these numbers in an emergency situation.	P: 000 - Emergency P: 112 - Mobile
-------------------	--	---

