

COVID-19 Update

Emporium Hotel's Covid-19 Safe Plan has been developed in conjunction with Empire Hospitality. Our five-star cleaning standards have been increased throughout the Covid-19 Pandemic, to ensure the safety of both guests and the Emporium Team.

Our detailed plan ensures that we have increased our frequency of cleaning to guarantee that all public surfaces are sanitised regularly throughout each day. We have positioned sanitisation stations at our lobby lifts as well as the entryway to all our dining venues. You will also see that we have placed social distancing markers throughout the hotel to ensure the 1.5m regulations are upheld.

We have chosen not to accept any travellers from interstate or overseas who are required to quarantine to ensure both the safety of our guests and staff.

All employees have completed their government regulated Covid-19 training and are taking all necessary precautions to ensure guest safety. Our housekeeping team ensure guest rooms receive a deep clean and disinfection wipe down after every checkout and our Concierge team are wiping down all areas touched when valet parking.

In addition to this, the following practices are being implemented for conferencing and events:

Sanitised Pens

Single Use Notepads

Water Bottles for Each Guest

Catering to be Served in Individual Portions, or Served by an Emporium Team Member

Hand Sanitiser Placed in Each Conference Room

As we continue to monitor the Covid-19 situation the health, safety and wellbeing of our hotel guests, residents and our team remains our number one priority.

John MCILWAIN
General Manager

